



TESTIMONIALS

"The level of care provided at Chapel Heights is truly unparalleled. I am thrilled with the attention Mom receives from the entire team - not just PSW's but every staff member! When she hears her name she feels seen, heard and loved. She is a valued member of this entire senior living community. Regardless of her language barrier, her connection with the staff is unmistakable. Her warm smiles, cheerful waves, and gestures speak volumes. It's as if she's royalty and treated with that same level of respect and care. My Mom belongs! My Mom's life at Chapel Heights is a new chapter. Despite her dementia and cognitive challenges, her life has a purpose again and her days are full. She has found a sense of joy and fulfillment through the care and activities provided. It's been a transformative experience for her - and for me as her daughter." ~ Loredana

"When we began searching for a long-term care facility for my husband, Pioneer Elder Care stood out as the perfect place for him. This quiet, gentle soul feels more at home in a safe place with only ten residents, that gives him exceptional medical care and home cooked meals. I visit him daily, but I know that while I'm away, the staff love him and care for him as their own grandparent. I highly recommend Pioneer Elder Care." ~ Fern

"Our very first visit to Chapel Heights was very welcoming, helpful and informative. We were immediately impressed with how clean, beautiful and bright the building and rooms were. The care and attention that has been given to our stepmother by everyone on staff is wonderful. Many activities, entertainment and events are carefully planned, and meaningful keeping her socially and mentally engaged making her stay that much more enjoyable. Having so many things in place for her, meeting every need has put our minds at ease, knowing she is being looked after." ~ Barb



INDEPENDENT | SUPPORTIVE | ENHANCED CARE | MEMORY CARE

sedona-care.ca
PIONEER ELDER CARE | CHAPEL HEIGHTS

905.371.0121 | crm@chapelheights.ca



PIONEER ELDER CARE | CHAPEL HEIGHTS

905.371.0121

WHO WE ARE

Life at Sedona Care Communities begins with beautiful retirement residences located across the Niagara region where you'll discover premium retirement experiences that inspire and enrich. Locally owned and operated, our residences provide a wide range of amenities with personalized comprehensive care services, offering flexibility that evolves with your needs.

At our Chapel Heights & Pioneer Elder Care properties, we embrace the power of community. Our approach is personalized - we take the time to understand your preferences, values, and lifestyle so that you truly feel at home.

We value our Sedona Care residents and recognize that everyone's retirement lifestyle is distinct. The greatest luxury is the peace of mind knowing you and your loved ones are living life to the fullest each and every day. Life at our Sedona Care communities prioritizes kindness, and compassion where residents always feel safe and supported.

SEDONA CARE COMMUNITIES OFFER

Independent Living, Supportive Living,
Enhanced Care, Memory Care & Palliative Care.

CHAPEL HEIGHTS

At Chapel Heights, we define the meaning of complete care. Our innovative approach goes beyond traditional retirement homes, offering a continuum of care that adapts to the changing needs of our residents, providing the peace of mind knowing that you or your loved ones can age in place.

This beautiful five storey building's thoughtful age-in-place features, offer a lifestyle with the widest range of amenities, and highest level of care all under one roof in Niagara.

Since 2020 Chapel Heights has remained steadfast in our commitment to deliver premium retirement living experiences, designed for today's lifestyle with the reassurance of on-site care for tomorrow.

CHAPEL HEIGHTS OFFERS

Independent Living, Supportive Living,
Enhanced Care Living, and Palliative Care.

AGE IN PLACE WITH:

- Concierge Service
- 24/7 RPN Support
- Visiting Doctor
- Available Lab Services
- Physiotherapy
- Emergency Response System
- In-Suite Phone
- Exercise and Fall Prevention
- 3 Executive Chef Prepared Meals
- Therapeutic Recreation
- Family Activity Portal
- Theatre Room
- Salt Water Pool
- 24/7 Bistro
- Weekly Housekeeping
- Studio, Deluxe Studio and One Bedroom Suites

PIONEER ELDER CARE

Here at Pioneer Elder Care, we provide memory care in four specialty-built bungalows, specifically designed to care for seniors living with moderate to advanced Dementia and Alzheimer's.

We hold kindness and compassion at the heart of our values. Our dedicated trained, team understands the significance of delivering premium personalized care, with respect, dignity, empathy and are committed to creating warm, nurturing residences where residents feel valued and supported. Pioneer Elder Care also provides the highest ratio; 5:1 of residents to PSW's across the Niagara region with 24/7 Nursing care.

PIONEER ELDER CARE

Comfortable Living, Quality Care.

AGE IN PLACE WITH:

- Visiting Doctor
- Medication Administration
- AM & PM Care
- Shower Assistance
- Feeding Assistance
- Cuing & Reminding
- Oxygen Management
- 1 & 2 Person Transfers
- Daily Housekeeping and Laundry
- Palliative Care
- Continence Care
- Catheter Care
- Ostomy Care
- Cognitive Redirection
- Night Checks